

STRATEGIC PLAN *FY 2024-2028* & ACTION PLAN *FY 2024*



CONNECT

INSPIRE

ENRICH





**Palm Beach County
Board of County Commissioners**

Gregg K. Weiss, Mayor
Maria Sachs, Vice Mayor
Michael A. Barnett
Sara Baxter
Mack Bernard
Maria G. Marino
Marci Woodward

County Administrator

Verdenia C. Baker

Assistant County Administrator

Todd Bonlarron

Library Advisory Board

Gloria Kelly, Chair
Megan Bob, Vice-Chair
Sherry Albury
Abby Baker
Dale Blanton
Dr. Ronald Giddens
Linda Knox
Perri McDowell-Demps
Salvatore (Sam) Manuele
Cathe North
Virginia Savietto
Lisa Seymour
Ellen Winikoff



ACKNOWLEDGEMENTS

BOARD OF COUNTY COMMISSIONERS.....	2
LIBRARY ADVISORY BOARD	2
LIBRARY ADMINISTRATIVE STAFF & STRATEGIC PLANNING TEAM.....	25

TABLE OF CONTENTS

INTRODUCTION	4
BASIC INFORMATION ABOUT THE LIBRARY.....	6
DIVERSITY, EQUITY & INCLUSION	12
VISION, MISSION & VALUES.....	13
STRATEGIC PLAN FY2024-FY2028.....	14
ACTION PLAN: FY2024	20
MAP OF LIBRARY LOCATIONS	26
CITIES IN THE LIBRARY DISTRICT	27

CONNECT

INSPIRE

ENRICH

INTRODUCTION

The Palm Beach County Library System has a vision to open minds to a world of unlimited possibilities. We strive to achieve this vision through our mission, which is the heart of our Strategic Plan and embraces the following three components: connect communities, inspire thought and enrich lives. The Library will achieve each of these components through goals, objectives and activities. This Plan sets guidelines for accomplishing our mission and it communicates our commitment to provide excellence in library service.

The purpose of the Palm Beach County Library System's Strategic Plan is to provide guidance for the delivery of services over the next five years. It outlines a vision of outstanding library service for residents of the Palm Beach County Library District and addresses community needs and emerging trends to maximize the Library's impact throughout Palm Beach County. It also serves as a guide for the Library's future development as a cornerstone of a well-informed and educated community.

Library staff have updated the Strategic Plan to reflect recent changes in the community, including those brought about by the COVID-19 pandemic, the public's demand for electronic resources, access to evolving technology and population growth. Our community is becoming more complex and diverse. While continuing to meet the needs of those who seek traditional services in traditional formats, the Library also recognizes the demand for new technology, and for the Library to take a more active role in serving as a bridge to connect Library members with the community services they require to lead fulfilling lives. The combination of material formats and services offered will be determined by community needs, return on investment (ROI) and availability of funding.

To make this plan a reality, the Library System relies on continuing support and active collaboration through ongoing consultation with Library stakeholders. By redefining our strategic priorities to better meet community needs through our mission, we hope to ensure that library services remain a fundamental and valuable resource for the residents of Palm Beach County.





BASIC INFORMATION ABOUT THE LIBRARY



STRUCTURE

The Palm Beach County Library System (PBCLS) operates as a department of county government. The Board of County Commissioners is the Library's governing body and the Library Advisory Board represents the County Commission to the Library in matters pertaining to library service and the means to meet objectives.

"I can't imagine my life without the library. It provides resources that might not otherwise be available to people ..."

Member Quote

"Safe space for kids to learn and great resource for adults to access wide range of great literature to blossom fruitful minds aspiring to make positive and meaningful impacts on our local community."

Member Quote

LIBRARY DISTRICT

The Palm Beach County Library District was established by the passage of a Special Act of the Florida Legislature in 1967. This Act allowed the Board of County Commissioners to establish a library system and a dependent taxing district to support it. The district was to be made up of all areas of Palm Beach County not taxed by a municipality for library services. In 2000, the act was codified and revised to provide various options for capital funding.

The District consists of the unincorporated area of Palm Beach County plus 24 municipalities. Reciprocal borrowing privileges are provided to residents of Boynton Beach, Delray Beach, Lake Park, Lantana, Lake Worth Beach, North Palm Beach, Palm Springs, Riviera Beach and West Palm Beach under the guidelines for receiving a State Aid to Public Libraries grant and through membership in the Library Cooperative of the Palm Beaches.

Borrowing privileges are also offered to any child residing in or attending school through grade 12 in Palm Beach County, to any employee of a licensed K-12 institution, to Palm Beach County employees and to residents of Hendry County.

COMMUNITY DEMOGRAPHICS



Library District Population

2023 - 1,003,826 *estimated*

2000 - 731,460

37%

Increase in
2023 over 2000

Information below is according to 2021 American Community Survey:
<https://censusreporter.org/profiles/05000US12099-palm-beach-county-fl>

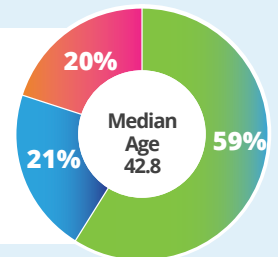
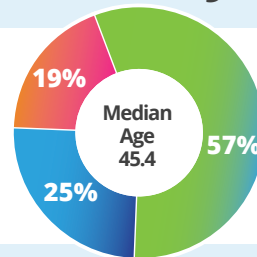
Palm Beach County

Florida



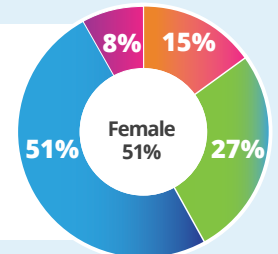
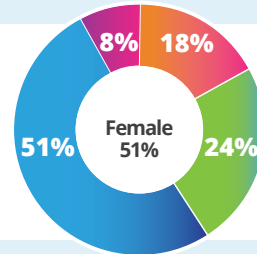
2021 Population by Age

- Under 18
- 18 to 64
- 65 and over



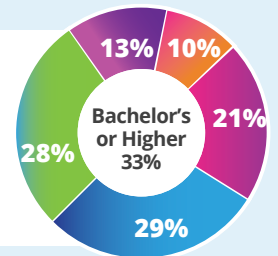
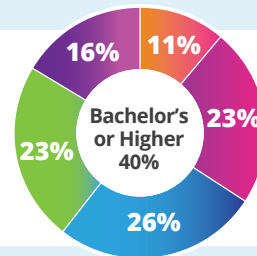
2021 Population by Race & Ethnicity

- Black/African American
- Hispanic
- White
- Other



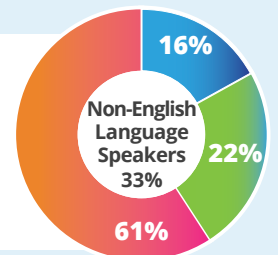
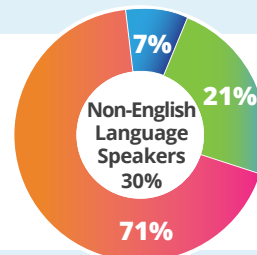
2021 Education

- No degree
- High School
- Some College
- Bachelor's
- Post-grad



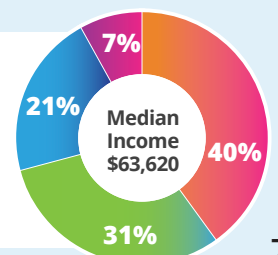
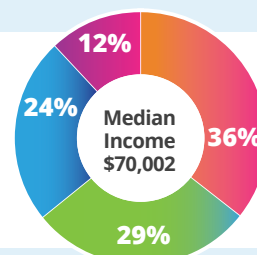
2021 Language Spoken at Home

- English
- Spanish
- Other



2021 Income per 2.5 Person Household

- Under \$50K
- \$50K - \$100K
- \$100K - \$200K
- Over \$200K



BASIC INFORMATION ABOUT THE LIBRARY

DEPARTMENT OVERVIEW

Library service is provided through the Main Library, 16 branches, a bookmobile, a logistical support center, Talking Books for the Blind, Books-by-Mail, the Adult Literacy Project and outreach to child care facilities. The Library provides access to holdings of over 1.7 million physical and electronic items. They also offer expanding access to online resources and internet access as well as educational and recreational activities and events for children, teens and adults at all Library locations. The Library is also a major distributor of Palm Tran passes in the County.

CHILDREN'S SERVICES & ACTIVITIES

Primary services include storytimes and other children's activities to develop reading, listening and critical thinking skills; family literacy workshops for adults to promote the use of library and reading readiness resources with children; outreach programs to children and staff in child care facilities; a summer reading program; and tours and workshops for school groups to engage with the Library and its resources.



BASIC INFORMATION ABOUT THE LIBRARY

STAFF

The FY2023 staff complement consists of 516.800 FTE (full-time equivalent) employees. These figures represent 464 permanent merit positions. Of these, 142 are librarians and 121 are temporary positions. These figures include the positions for the Canyon Branch which is expected to open in FY2024.



FACILITIES

Multiple Library branches serve as early voting locations and polling places during elections. As required by law, all locations distribute and collect Florida voter registration applications, which are date stamped by Library staff before being forwarded to the Supervisor of Elections.

As the buildings that were completed during the Library Expansion Program II age, increased building maintenance costs can be expected. Moving forward, the Library must fund ongoing small capital projects to ensure that the facilities remain safe, attractive and well-maintained.

As the County experiences increases in population and continued growth, the Library System will need to plan for additional Library expansion projects and renovations. The new Canyon Branch is being built in the Canyon Town Center in western Boynton Beach and is projected to be completed in 2024. Library staff are currently in the process of determining the feasibility of building a new Main Library.

FINANCIAL SUPPORT

The Library's proposed budget for FY2024 is \$96,337,654. The majority of the budget is funded by ad valorem revenue raised through the County Library District. The Library also receives an annual Florida State Aid to Public Libraries grant.

As in the past, alternative revenue sources are sought to supplement ad valorem funding. The following revenue sources are sought on an ongoing basis: Universal Service Fund (E-Rate) discount program, Impact Fees, grant opportunities, Friends of the Library fundraising projects and the U.S. Passport processing program at the Main Library.



COMMUNITY FEEDBACK

Statistics below are from the Palm Beach County Library System 2023 Community Survey

PHYSICAL LIBRARY STATISTICS

55% of Members feel more books will enhance the Library

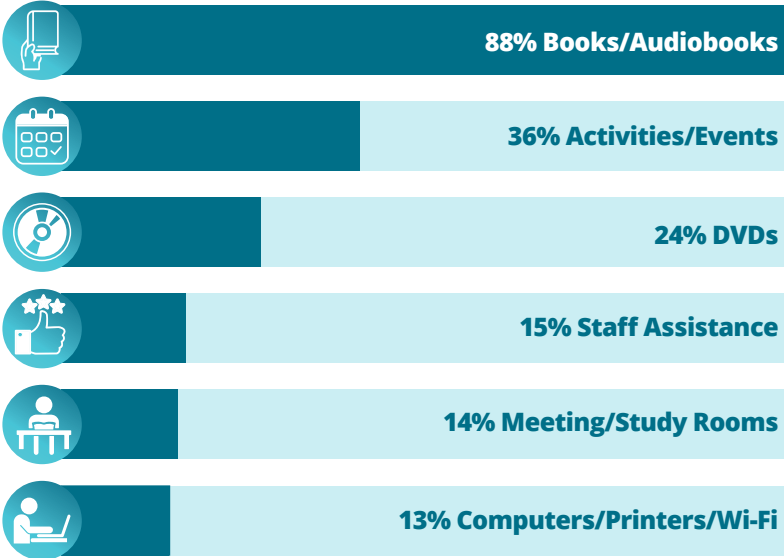


Visit Frequency:

36%
Visit Weekly

36%
Visit Monthly

Main Reasons Members Visit



VIRTUAL LIBRARY STATISTICS

66% of Members use virtual services

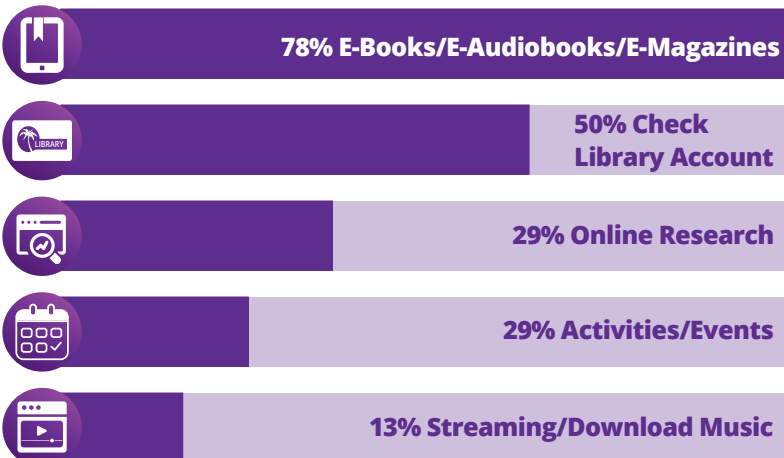


Visit Frequency:

27%
Visit Daily

27%
Visit Weekly

Main Reasons Members Visit



As a vital part of the strategic planning process, Library staff sought the input of the community. Community forums were held at Library locations across the County, both in-person and virtually, where residents gave their feedback concerning the community's needs and ways the Library can help meet those needs.

Additional feedback was obtained through staff forums, an in-house survey, a survey for non-users and from suggestions from children and teens. The information gained from this feedback serves as the basis for the FY2024 - FY2028 Strategic Plan.

This Plan was developed by Library staff with input from the Board of County Commissioners, the Library Advisory Board, the Friends of the Palm Beach County Library, County Administration, partnering organizations and Library users.

"Every visit to the library shows an enthusiastic and well diversified pool of users — All ages, sexes and races. A community asset."

Member Quote

"The library is critical for students and adults of all ages to expand their knowledge, exercise critical thinking and maintaining literacy."

Member Quote

DIVERSITY, EQUITY AND INCLUSION



The Palm Beach County Library System is committed to achieving racial and social equity by contributing to a more just society in which all community members can realize their full potential. Our Library can help achieve true and sustained equity through an intentional, systemic and transformative Library-community partnership.

(From the Urban Libraries Council Statement on Race and Social Equity)



OUR VISION

Opening minds
to a world of
unlimited
possibilities.



OUR MISSION

Connect
communities,
inspire thought
and enrich
lives.

OUR VALUES

Service: We deliver outstanding service with kindness, integrity and respect.

Community: We build community, respond to needs and strive to reflect diversity in our staff, collections, activities and services.

Access: We provide free, confidential and equitable access to information and ideas, and are committed to protecting intellectual freedom for all.



STRATEGIC PRIORITY #1

CONNECT COMMUNITIES

Goals:

We will connect communities by:

Engaging our communities and partners by promoting and enhancing the role of the Library and offering services beyond the Library's walls.

Strategies:

- Form new community partnerships to promote use of the Library and its resources.
- Provide a variety of volunteer opportunities for adults and teens.
- Promote the usage of Library resources and services through community outreach activities.

Measuring success:

New Library cardholders, volunteer hours and community outreach activities/attendance.



STRATEGIC PRIORITY #2



INSPIRE THOUGHT

Goals:

We will inspire thought by:

Providing free access to resources and services that reflect and engage Palm Beach County's diverse communities and people.

Offering a diverse range of activities designed to enrich, stimulate and engage members from early literacy through adulthood.

Strategies:

- Provide access to physical and electronic resources as well as research services through a variety of methods.
- Analyze the community's collection needs and evaluate new lending opportunities.
- Design activities to connect children and teens with opportunities that support their pursuit of knowledge and stimulates their curiosity.
- Engage adults in lifelong learning through educational, cultural and social experiences.
- Address the needs of people with disabilities through classes, workshops and other activities.

Measuring success:

Items circulated, circulated items per capita, research transactions, survey results and activity attendance.



STRATEGIC PRIORITY #3



ENRICH LIVES

Goals:

We will enrich lives by:

Providing a welcoming environment, both physically and virtually, to spark creativity, stimulate thoughtful conversation and encourage collaboration.

Serving as a bridge for community members to access social services.


Strategies:

- Implement new technologies based on community needs and feedback.
- Apply user experience design principles to create accessible, welcoming environments.
- Evaluate physical spaces to identify and implement improvements to ensure that our spaces are inviting, comfortable, clean and safe and meet the needs of a growing community.
- Hire a social services coordinator.
- Empower English language learners to advance toward their goals by facilitating learning opportunities.
- Reduce food insecurity by providing meals to children and families.

Measuring success:

Technology implementation, Library visits, capital projects plan, literacy/ English language instructional hours and meals served.





"Libraries are the heart of the community. It brings people together. It's often a child's first social interaction. It makes available resources that might otherwise be a struggle for families."

Member Quote

"Libraries are essential to our community. People of all ages use the library and the resources are free! This allows the entire community to benefit from the books, free resources, free computer use and more social services offered at the libraries."


Member Quote

"My public library is absolutely vital to keeping up with cultural, social, political, local and international thoughts and ideas. I honestly don't think I could survive without my library."

Member Quote


STRATEGIC PRIORITIES AND GOALS

Palm Beach County Library System Strategic Alignment With Board of County Commissioner Priorities



Economic Development According to the EveryLibrary Institute, working in conjunction with the Syracuse University School of Information Studies, preliminary data shows that for every dollar spent on the Palm Beach County Library System, \$3.52 of value is generated. Residents and businesses alike benefit from the training, education, research services, physical space and technology and equipment available through the Library seven days a week.

Housing and Homelessness Libraries are a refuge for residents of all walks of life and provide a comfortable, safe environment conducive to learning for those seeking respite from the elements. The Palm Beach County Library System partners with government agencies and community organizations such as the Community Services Department, The Palm Beach County School District and the Palm Beach County Food Bank to provide direct social services to individuals experiencing homelessness, those seeking assistance to purchase a home and those who need basic support to maintain a roof over their heads and food on the table. Additionally, the Library offers workshops for first-time homebuyers and other life skills to improve the quality of life for Palm Beach County residents.



Environmental Protection Libraries exemplify "reuse" in the motto, "Reduce, reuse, recycle" by serving as a hub for the community to share resources such as books, DVDs, audiobooks and music CDs. As the Palm Beach County Library System moves towards meeting the ever-increasing community need to offer electronic materials, we are able to reduce the number of physical materials purchased. Additionally, as materials are deaccessioned from the collection, many are sent to a third party vendor to sell, thus further reusing physical materials purchased and raising funds to purchase new materials.



Infrastructure The Palm Beach County Library System is comprised of 17 publicly-accessible locations (14 of which are open seven days a week and three of which are open six days a week) and an Annex where many essential library operations take place. Many communities throughout the County's Library District are visited by the Bookmobile, which makes 30 hours' worth of stops every two weeks. The Library plays an important role in connecting communities through the County's digital infrastructure, including a robust web management system and also by offering free Wi-Fi and computer hardware/software in all Library locations, Wi-Fi in our parking lots 24/7 and through the lending of mobile Wi-Fi hotspots.

Public Safety Library staff participate in the Palm Beach County Reentry Taskforce, attending meetings to collaborate with stakeholders dedicated to providing a pathway to success for individuals returning from incarceration to their communities. The Library has a history of working with various Palm Beach County jails and prisons to offer free materials to inmates as well as workshops on how a Library card can lead to a successful transition. Because limited access to a quality education has an effect on a person's likelihood to be incarcerated, the Palm Beach County Library System offers free online tutoring through its website as well as a thriving summer reading program to combat the "summer reading slide."



Substance Use & Behavior Disorders Individuals facing substance use and behavior disorders will be able to tend to the intellectual, occupational, emotional/social and financial dimensions of wellness through the plethora of resources offered at Library locations and on our website. While the Library hosts many events related to Mental Health Month in May, activities such as yoga, meditation, tai chi and crafting are offered virtually and in-person throughout the year. Additionally, the Library's electronic and physical collections are filled with resources specific to substance use and behavior disorders, including self-help and wellness-related materials.

Goal # 1

We engage our communities and partners by promoting and enhancing the role of the Library and offering services beyond the Library's walls.

Objective 1.1

We will strive to increase the number of new Library cardholders to 31,208 (5% over FY2022) by forming new community partnerships to promote use of the Library and its resources.

Activity 1.1.1: Partner with the Palm Beach County School District to offer Library cards to all students.

Activity 1.1.2: Investigate partnering with the Supervisor of Elections to obtain new voter lists and offer Library cards to the new voters residing in the Library District.

Activity 1.1.3: Utilize multiple marketing outlets to encourage the use of Library services.

Objective 1.2

We will provide a variety of volunteer opportunities for adults and teens to increase the number of volunteer hours worked to 13,294 (2% over FY2022).

Activity 1.2.1: Update volunteer job descriptions to offer a range of positions that reflect the needs of the Library.

Activity 1.2.2: Conduct facilitator training workshops to encourage volunteer recruitment and retention.

Activity 1.2.3: Volunteer Coordinator or designee will attend a minimum of four volunteer recruitment events.

Objective 1.3

We will promote the usage of Library resources and services at 74 community outreach activities with the aim of reaching 7,367 (2% over FY2022) community members.

Activity 1.3.1: Investigate the opportunity to partner with local transportation agencies to promote the Library's electronic collections and to explore other potential service collaborations.

Activity 1.3.2: Collaborate with other County departments and local agencies to mutually benefit each other's missions by sharing resources.

Activity 1.3.3: Offer Bookmobile public service to communities based on distance from a branch library, to people with limited transportation options and at five special events each year.

Goal # 2

We provide free access to resources and services that reflect and engage Palm Beach County's diverse communities and residents.

Objective 2.1

We will provide access to physical and electronic resources to loan a minimum of 8,135,665 (4% over FY2022) items to reflect a circulation of 8.10 items per capita per year.

Activity 2.1.1: Add collections in additional languages based on community needs and feedback.

Activity 2.1.2: Offer two activities for the public and two workshops for staff on Intellectual Freedom-related topics.

Activity 2.1.3: Visit, consult with and evaluate branch collections to ensure selections meet community needs.

Objective 2.2

We will provide access to research services through a variety of methods to achieve a minimum of 821,663 (maintain FY2022) transactions.

Activity 2.2.1: Maintain 25 staffed hours per week on the Ask a Librarian platform.

Activity 2.2.2: Construct and offer two workshops per year on in-demand online research tools for staff.

Activity 2.2.3: Evaluate current research services and solicit feedback and input on future needs and wants of the community.

Activity 2.2.4: Research and implement a system or method to collect feedback/outcomes from Library member interactions with research staff.

Objective 2.3

We will conduct an annual analysis of the community's collection needs and evaluate options for new and upcoming lending opportunities.

Activity 2.3.1: Develop policies and procedures to create and maintain nontraditional collections.

Activity 2.3.2: Maintain current nontraditional collections, such as birding backpacks, STEM/STEAM kits and similar to better meet the needs of the community.

Activity 2.3.3: Add new nontraditional collections as determined by community analysis and feedback.

Goal # 3

We inspire thought by offering a diverse range of activities designed to enrich, stimulate and engage members from early literacy through adulthood.

Objective 3.1

We will connect children and teens with opportunities that support their pursuit of knowledge and stimulates their curiosity by designing activities to attract 87,540 (5% over FY2022) children ages 0-17.

Activity 3.1.1: Offer 4,434 early literacy and school-age activities, design 654 activities to attract tweens and teens (ages 12-17), to the Library and facilitate 118 public technology instructional activities geared towards children and teens (5% over FY2022).

Activity 3.1.2: Investigate new ways to offer school preparation/homework help services to students.

Activity 3.1.3: Provide opportunities for members to participate in activities remotely via virtual and hybrid activities.

Objective 3.2

We will engage adults in lifelong learning through educational, cultural and social experiences by targeting an audience of 31,775 (5% over FY2022) adults to participate in activities.

Activity 3.2.1: Promote collaboration between subject specialists, partnership organizations and branch staff to offer classes and activities showcasing their subject areas.

Activity 3.2.2: Offer 1,172 (5% over FY2022) group and individual technology instructions classes to 2,695 (5% over FY2022) adults to improve skills and increase digital literacy.

Activity 3.2.3: Expand access by offering more activities on nights and weekends.

Activity 3.2.4: Accommodate interests by providing a variety of intellectual and educational activities, both in-person and virtually.

Objective 3.3

We will address the needs of people with disabilities and will attract 3,512 (5% over FY2022) individuals with special needs and their caregivers to classes, workshops and other activities.

Activity 3.3.1: Offer 444 (5% over FY2022) activities for individuals with physical and cognitive disabilities and their caregivers.

Activity 3.3.2: Recognize a minimum of one disability awareness observance by accomplishing one of the following: organize a public event, offer a staff training, produce a video or other marketing collateral.

Activity 3.3.3: Maintain collaboration between Books-by-Mail and Talking Books to offer opportunities to increase memberships and activity attendance.

Goal # 4

We provide a welcoming environment, both physically and virtually, to spark creativity, stimulate thoughtful conversation and encourage collaboration.

Objective 4.1

We will implement a minimum of two new technologies for public use per year based on community needs and feedback.

Activity 4.1.1: Maintain software and hardware to ensure that the digital media labs meet community needs and work with branch location coordinators to train staff and update resources.

Activity 4.1.2: Launch the new web management system and provide orientation and training on its use and features for staff and the public.

Activity 4.1.3: Conduct an annual public survey and an annual staff survey to determine technology needs and implement technological solutions where feasible and appropriate.

Objective 4.2

We will apply user experience design principles to create accessible, welcoming environments resulting in 2,171,786 (1% over FY2022) visits to physical Library locations.

Activity 4.2.1: Survey staff to determine language skills and develop a plan to use skills for translation needs and to assist Library members.

Activity 4.2.2: Evaluate hours, staffing levels, activities and services across the Library System in order to provide optimal, sustainable public service.

Activity 4.2.3: The User Experience Committee will develop customer service standards based on the Library's mission, vision and values, and will design and implement a training program for staff on these standards.

Activity 4.2.4: Conduct an annual public survey to gauge overall Library satisfaction and to assist in determining community needs.

Objective 4.3

We will continually evaluate our physical spaces to identify and implement improvements to ensure that our spaces are inviting, comfortable, clean and safe and meet the needs of our growing community.

Activity 4.3.1: Evaluate existing locations and develop a capital projects plan to prioritize and develop upcoming renovations and projects, including makerspaces/digital media labs/collaboration spaces and outdoor areas.

Activity 4.3.2: Assess the feasibility for moving forward with the plans for a new Main Library/Annex facility, including funding and building functionality.

Goal # 5

We will serve as a bridge for community members to access social services.

Objective 5.1

We will hire a social services coordinator.

Activity 5.1.1: Collaborate with County departments and community agencies to provide direct social services to the public at Library locations.

Activity 5.1.2: Develop a trauma-informed and culturally-responsive customer service model that matches community needs.

Activity 5.1.3: Create a measurement tool for the social services coordinator and improve services based on evaluation.

Activity 5.1.4: Offer four office hours per week to individuals seeking access to social services in the community.

Objective 5.2

We will facilitate 7,832 (10% over FY2022) instructional hours to empower English Language learners to advance toward their goals.

Activity 5.2.1: Integrate naturalization preparation into the Adult Literacy Project.

Activity 5.2.2: Facilitate job readiness and advancement by partnering with tutors and other agencies to help individuals achieve their personal goals.

Objective 5.3

We will reduce food insecurity by providing 24,214 (10% over FY2022) meals to children and families.

Activity 5.3.1: Explore collaborative efforts outside of the summer months, such as the Palm Beach County Food Bank's Weekend Meals program, to combat hunger in our community.

Activity 5.3.2: Explore the expansion of agricultural education and sustainability through gardening activities, seed banks and other experiential means.

Library Administrative Staff and Strategic Planning Team

Douglas Crane
Library Director

Aurora Arthay
Deputy Library Director

Margaret Barry South Area Coordinator	James Larson Intellectual Resources Manager
Jennifer Bennett Technical Services Manager	Henrik Laursen Jupiter Branch Manager
Jayne Bosio Government Research Services Librarian	Lynlee Lebensart Main Library Manager
Stacey Burford System's Children's Services Librarian II	Max McMillan Information Technology Librarian III
Tom Cipullo Main Library Assistant Branch Manager	Lindsey McMullen Community Engagement Manager
Adam Davis System Services Director	Cat Ng Wellington Branch Manager
Maribel de Jesus Multicultural Outreach Services Librarian	Michelle Quigley Hagen Ranch Road Branch Research Librarian
Jessica Doyle System Children's Services Librarian II	Elizabeth Prior Branch Services Director
Sandra Frens Integrated Marketing & Communications Manager	Sarah Smedley Talking Books Librarian
Marianne Heard Adult Literacy Project Coordinator	Wendy Stacy Administrative Assistant
Jennifer Gallagher Library Training & Technical Assistance Supervisor	Melissa Sunshine Head of Collection Development
Alicia Garrow Library Finance & Facilities Division Director	Andrea Taylor Personnel Services Coordinator
Ron Glass Access Services Manager	Auralia Wellman North Area Coordinator
Robyn Hemond System Children's Services Coordinator	Kristina Wernisch Adult Activities Coordinator
Derek Kolb Library Information Technology Director	Amanda Woolf AV & Electronic Resources Librarian II

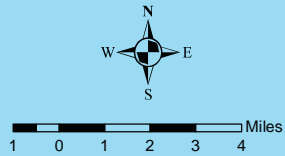
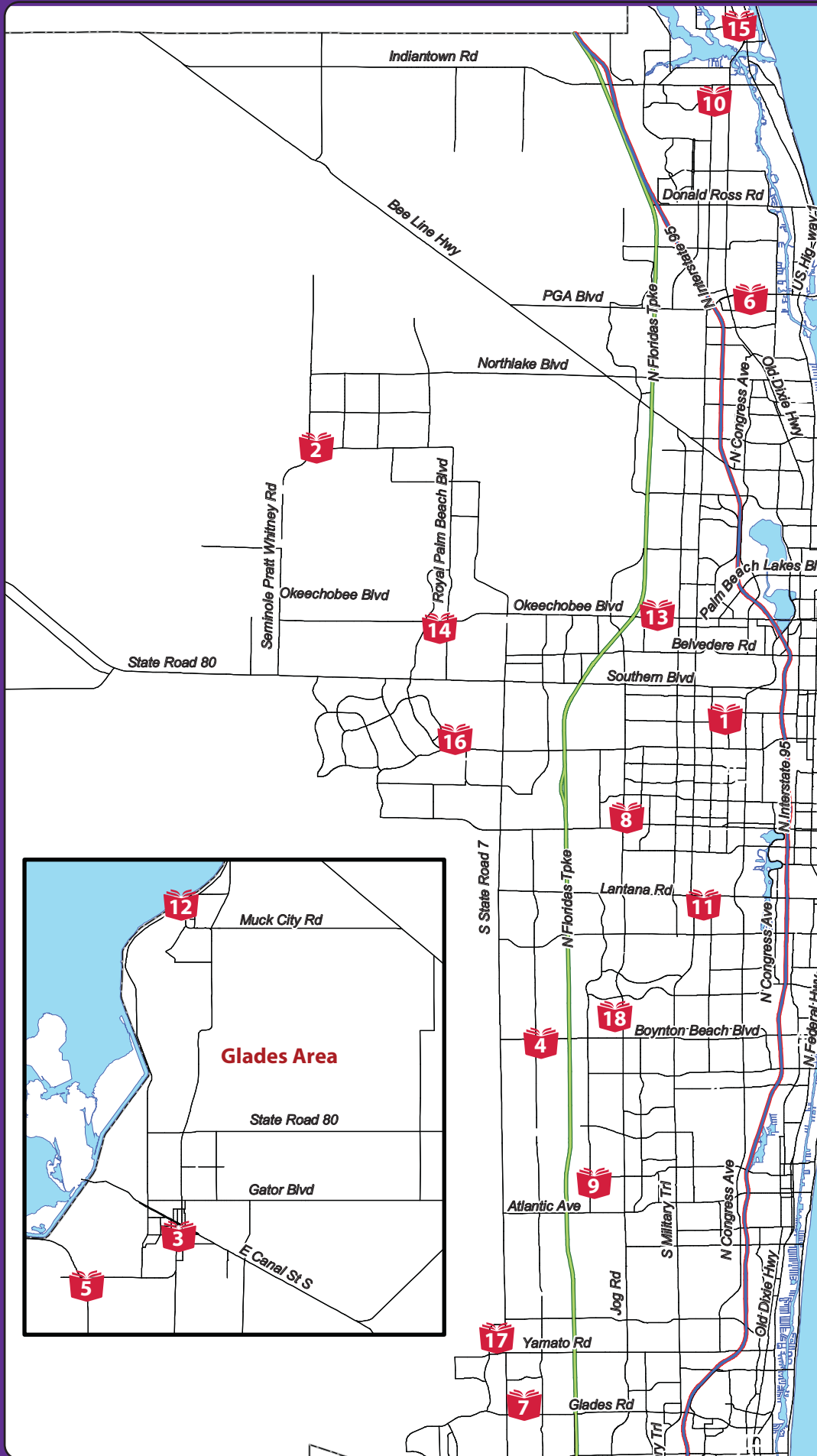
LIBRARY LOCATIONS

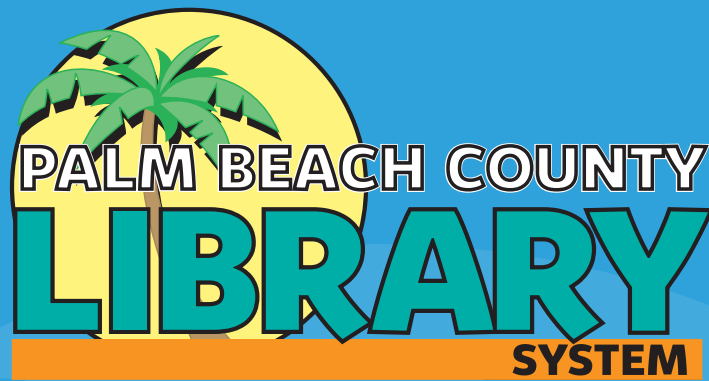
- 1. Main Library**
3650 Summit Boulevard
West Palm Beach 33406
Phone: 561-233-2600
Mon - Thu, 9:00 am - 9:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 2. Acreage Branch**
15801 Orange Boulevard
Loxahatchee 33470
Phone: 561-681-4100
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 3. Belle Glade Branch**
725 NW 4th Street
Belle Glade 33430
Phone: 561-996-3453
Mon - Wed, 9:00 am - 8:00 pm
Thu - Sat, 9:00 am - 5:00 pm
- 4. Canyon Branch**
8802 Boynton Beach Boulevard
Boynton Beach 33472
OPENING 2024
- 5. Clarence E. Anthony Branch**
375 SW 2nd Avenue
South Bay 33493
Phone: 561-992-8393
Mon & Wed, 11:00 am - 7:00 pm
Tue, Thu - Sat, 9:00 am - 5:00 pm
- 6. Gardens Branch**
11303 Campus Drive
Palm Beach Gardens 33410
Phone: 561-626-6133
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 7. Glades Road Branch**
20701 95th Avenue South
Boca Raton 33434
Phone: 561-482-4554
Mon - Thu, 10:00 am - 8:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
- 8. Greenacres Branch**
3750 Jog Road
Greenacres 33467
Phone: 561-641-9100
Mon - Thu, 10:00 am - 8:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 9. Hagen Ranch Road Branch**
14350 Hagen Ranch Road
Delray Beach 33446
Phone: 561-894-7500
Mon - Thu, 9:00 am - 8:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
Adult Literacy
Phone: 561-894-7510
By Appointment Only
- 10. Jupiter Branch**
705 Military Trail
Jupiter 33458
Phone: 561-744-2301
Mon - Thu, 9:00 am - 8:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 11. Lantana Road Branch**
4020 Lantana Road
Lake Worth 33462
Phone: 561-304-4500
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 12. Loula V. York Branch**
525 Bacom Point Road
Pahokee 33476
Phone: 561-924-5928
Mon & Wed, 11:00 am - 7:00 pm
Tue, Thu - Sat, 9:00 am - 5:00 pm
- 13. Okeechobee Boulevard Branch**
5689 Okeechobee Boulevard
West Palm Beach 33417
Phone: 561-233-1880
Mon - Thu, 10:00 am - 8:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 14. Royal Palm Beach Branch**
500 Civic Center Way
Royal Palm Beach 33411
Phone: 561-790-6030
Mon - Thu, 9:00 am - 8:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 15. Tequesta Branch**
461 Old Dixie Highway North
Tequesta 33469
Phone: 561-746-5970
Mon - Wed, 10:00 am - 8:00 pm
Thu - Sat, 10:00 am - 5:00 pm
- 16. Wellington Branch**
1951 Royal Fern Drive
Wellington 33414
Phone: 561-790-6070
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 17. West Boca Branch**
18685 State Road 7
Boca Raton 33498
Phone: 561-470-1600
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
- 18. West Boynton Branch**
9451 Jog Road
Boynton Beach 33437
Phone: 561-734-5556
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm

Outreach Services
Talking Books: 561-649-5486
Books-By-Mail: 561-649-5482
By Appointment Only

The Palm Beach County Library District is a special taxing district that provides library services to unincorporated areas of the County and the following municipalities:

- Atlantis
- Belle Glade
- Briny Breezes
- Cloud Lake
- Glen Ridge
- Greenacres
- Haverhill
- Hypoluxo
- Juno Beach
- Jupiter
- Jupiter Inlet Colony
- Lake Clarke Shores
- Loxahatchee Groves
- Mangonia Park
- Ocean Ridge
- Pahokee
- Palm Beach Gardens
- Palm Beach Shores
- Royal Palm Beach
- South Bay
- South Palm Beach
- Tequesta (Palm Beach County residents)
- Wellington
- Westlake





CONNECT. INSPIRE. ENRICH.

www.pbclibrary.org

Palm Beach County Library System

3650 Summit Boulevard
West Palm Beach, FL 33406

Revised July 2023